



**INDUSTRY:** Energy

**DISYS SERVICE:** Robotics Process Automation

**COMPANY:** A Fortune 500 energy company, providing power and utilities to a major portion of the Southeastern US



## BUSINESS CHALLENGE

The client required assistance to achieve goals outlined in their IT Strategic Roadmap. This roadmap contained multiple projects to:

- Increase operational efficiency
- Reduce IT spend
- Transform infrastructure
- Maintain compliance
- Reduce risk of employee errors
- anticipate outages
- Improve speed, response time to job fail notifications
- Provide detailed impact analysis reports



## THE DISYS SOLUTION

DISYS proposed the development of multiple bots to achieve roadmap goals and encouraged the establishment of an Automation Center of Excellence (CoE). The CoE would:

- Govern current & future automated tools
- Develop new automation processes
- Enforce best practices for all automation deployments
- Train those interacting with automation
- Provide support for those using automated technology
- Allow self-sufficiency after DISYS contract, as client would possess necessary expertise



## RESULTS & BENEFITS

**The DISYS solution delivered:**

- An operational Automation Center of Excellence
- 8 complete projects, all employed with success & on time
- Improved post-outage recovery
- Increased analyst productivity
- A projected savings of \$1.8 million within the first year of initial deployment
- Valuable insights into other areas automation could positively impact
- Extension of the DISYS contract, to aid in additional deployment and support