

INDUSTRY: Healthcare

DISYS SERVICE: Business Intelligence, Analytics & Reporting

COMPANY: A major pharmaceutical distributor and health care information technology company



BUSINESS CHALLENGE

- The client needed to build an application that facilitated the ability of their internal software product development groups to support and deliver via SaaS
- The client's legacy system gave only limited visibility into how well delivery operations works and reporting capabilities were limited
- The client wanted to understand product lifecycle and efficiency of delivery methods as well as user permissions
- The client needed monitoring of internal work items & efficiency



THE DISYS SOLUTION

DISYS evaluated all business needs and designed an enterprise ODS to support both entitlement and provisioning operations, including:

- Conceptual, logical and physical data modeling
- Dashboards, provisioning & entitlement operational reports using Tableau
- Logical/physical data models for reporting datamart
- ETL protocols for extracting data from ODS into the datamart



RESULTS & BENEFITS

- **DISYS addressed the client's operational functions and reporting needs, allowing the transition from legacy software delivery methods to a SaaS delivery**
- **The client's Enterprise data model can now scale to future growth needs**
- **The client is now able to develop reporting to give insight into finance and administrative functions**
- **The client can now support ad-hoc reports and get early insight into bottlenecks within the operation**