

**INDUSTRY:** Financial Services

**DISYS SERVICE:** Software Development Life Cycle Assessment and Implementation

**COMPANY:** A Brazilian Financial Institution, consists of 47 unions and 280 business units in 8 Brazilian states.



## BUSINESS CHALLENGE

- The client had a group of 60 professionals working within software development, using non-standard processes. The client wished to:
  - Organize the software development and maintenance process
  - Increase Productivity
  - Reduce amount of rework
  - Increase quality of final products
  - Incorporate key indicators and reporting to measure success



## THE DISYS SOLUTION

- Assess current development processes vs. CMMI model
- Develop action plan with scope, timeline and waves in order to meet customer needs
- Execute the Software Development Life Cycle according to action plan
- Test new methodology with pilot project
- Train clients' development team
- Monitor development activities during the project and the on-going operation



## RESULTS & BENEFITS

- 70 professionals qualified and trained to perform new software development process
- Developed continuous projects with client to evolve their methodology
- Client is reporting the following results due to the DISYS solution:
  - **20% growth** in productivity
  - **10% reduction** in rate of rework
  - **15% increase** in customer satisfaction