

INDUSTRY: State Government

DISYS SERVICE: Salesforce

COMPANY: Government Agencies from a Western State, including the Department of Agriculture, Department of Human Services and Department of Regulatory Agencies



BUSINESS CHALLENGE

- A western state legislature tasked its Office of Information Technology (OIT) to eliminate redundant applications among its agencies by:
 - Decommissioning at least 120 legacy applications in two years
 - Eliminate applications through consolidation and decommissioning
 - Provide a secure, single entry-point, end-to-end process that is repeatable and sustainable



THE DISYS SOLUTION

- Establish an Application Portfolio Management System (APMS) to manage the inventory of business applications
- Streamline and reduce number of state-owned legacy applications
- Increase flexibility with rapid deployment features & functionality as well as sustainability
- Conduct a pilot to demonstrate the consolidation of multiple legacy applications into one Case Management platform utilizing Salesforce



RESULTS & BENEFITS

- DISYS consolidated applications across 3 of the state's agencies with its Enterprise Case Management Solution (ECMS)
- More than 122 applications have been decommissioned to date
- DISYS has reduced business, operational and security risks across the organizations it is supporting
- DISYS systems have provided web-enabled entry points, integrations with other state agencies and matched/exceeded federal compliance requirements.